

## **GhostFlix Terms & Conditions and Refund Policy**

This Terms & Conditions and Refund Policy (Policy) governs US Ghost Adventures' (Company) policy for refunds and obligations associated with this Policy.

**By using the GhostFlix Platform in any way, you are indicating that you (User) have read and that you understand and agree to be bound by this Terms & Conditions and Refund Policy.**

### Refund and Cancellation policy

For a full refund, cancel at least 7 days before the experience is scheduled to start or within 24 hours of purchase.

- No refunds will be given for cancellations made in 7 or fewer days from live events.
- No refunds are given for the purchase of on-demand events.
- In the event User's connection is disrupted from event, for whatever reason or cause, they will be given access to the content at a future date in which they may view at their leisure. No refunds will be given due to connection interruptions, internet issues, or any other event.
- If the event is cancelled due to unforeseen circumstances, a full refund (excluding booking fees) may be issued to the ticket holder, or access to view the event at another time, at Company's discretion.

Thank you for agreeing to and abiding by these terms and conditions.

## **General Provisions**

This Policy is not intended to constitute an offer to insure, does not constitute insurance or an insurance contract. The benefits provided under this Policy are not assignable or transferable by a User.

All determinations of GhostFlix with respect to the Policy shall be at Company's discretion, and final and binding on the User.

Company reserves the right to modify or terminate this Policy, at any time, in its sole discretion. If Company modifies this Policy, we will post the modification on the Platform website or provide you with notice of the modification. Company will continue to process all claims prior to the effective date of the modification.

By participating in this Live Stream event, I agree to be bound by the following terms and conditions:

- I agree not to record (directly or indirectly), download, modify, copy, reproduce, republish, upload, post, transmit, or distribute in any way this event in whole or in part.
- I understand that any copying including recording of the event or use of any stories or content it contains is unauthorized and constitutes a violation of Copyright Law.

- I understand that failure to abide by these terms and conditions may result in the loss of access to future events.
- If others will be participating in the viewing of event with me as a group, I will ensure that they have read and agreed to the conditions of this agreement.
- I understand that my on demand ticket gives me and me only, 2 log in attempts. I can request further if experiencing difficulty.
- I understand that Company is not responsible for any technical difficulties or problems that may be incurred in the receipt of the event.
- If a viewer is encountering issues with accessing the stream or any other technical problems, they need to email [contact@usghostadventures.com](mailto:contact@usghostadventures.com) to receive technical support. Comments made in page post threads, Twitter feeds, Instagram posts etc. will not be addressed by the support staff.
- I understand that I am to ensure that my web browser is up-to-date, and that I am to have a strong internet connection in order to experience a high-quality event.
- I understand and agree that the live streaming is provided without warranties of any kind and that, to the fullest extent permissible under applicable law, Company disclaims any and all such warranties, expressed or implied.
- By purchasing this ticket you have opted in to our mailing list, where you can unsubscribe at any time.

**Severability.** If any provision or part of a provision in these terms is held to be invalid, void, or unenforceable, such provision (or the part of it that is making it invalid, void or unenforceable) will be struck and not affect the validity of and enforceability of the remaining provisions.

**Modifications to these Terms.** Company reserves the right to modify these Terms at any time.

**Survival.** If you or we terminate these Terms, the clauses of these Terms that reasonably should survive such termination will remain in effect.

### **Disclaimer of Warranties**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, COMPANY PROVIDES THE EXPERIENCE(S) “AS IS,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED. WITHOUT LIMITING THE FOREGOING AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, COMPANY EXPRESSLY DISCLAIMS ANY WARRANTIES OF SAFETY, FITNESS FOR A PARTICULAR PURPOSE, AND AS TO THE ADEQUACY OF THE DIRECTIONS AND WARNINGS PROVIDED TO YOU.

### **Indemnification**

You agree that if, despite this Policy, you or anyone on your behalf make a claim against the Company relating to an Event, you will indemnify and hold the Company harmless from any liability, demand, loss, damage, or costs which the Company may incur as the result of such claim.

You affirm that you HAVE READ THIS POLICY AND FULLY UNDERSTAND THE ASSUMPTION OF RISK, RELEASE, WAIVER, AND CONSENT CONTAINED IN IT. YOU FURTHER UNDERSTAND THAT YOU HAVE GIVEN UP RIGHTS BY AGREEING TO THESE TERMS, AND HAVE DONE SO FREELY AND VOLUNTARILY AND WITHOUT INDUCEMENT.

